Hey engineering!
Share collective intelligence

When you're developing a new solution, or you're stuck on a problem, you need new ideas. The best way to get new ideas is by connecting with the best people.
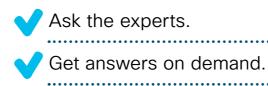
Engineering often takes a team of advice. You should be able to reach a team of experts anytime, so you can get answers and get back to work.

Cisco Webex makes hands-on knowledge available to everyone. By creating spaces for conversation around the top topics or struggles, you can have one place to go when you need help. Use Webex to store collective memory to get answers to the most difficult questions from the best brains.

Your teammates will have your back when you need them most.

✔ Ask the experts.

✔ Get answers on demand.

✔ When one knows all know.

Pick key topics

Create a space for each key subject matter and give each one a purposeful, descriptive name.

Write a short purpose statement describing who and what this space is for. Select some of the spaces for including external subject matter experts.

How to create a space

Connect the experts

Add subject matter experts into the spaces. It's easy to add them by typing their name or email address. Encourage people to invite their co-workers to contribute too. Anyone can send an invite. This way, when you need help on a key subject, all the experts will be in one place.

How to invite people to spaces

Save the best

When you see something, you know you'll need later, flag it. You can bookmark those important files or messages that bubble up from the community.

How to flag content

Get the right people

Know someone who can help? Use @Mention to grab their attention. They'll be notified, so you get a response quicker.

@Mention people

Always access information

Now that you have a specific forum where people are posting key questions and tips, you can always access the information later. Use the powerful keyword search to find experts, files and past conversations about something you need help with. You can narrow your search by people, spaces or messages.

How to use search

Love this? ♡