



Ensure your company complies with Payment Card Industry Data Security Standard requirements. Protect and manage your IT assets—building-wide or worldwide—using WebEx Support Center. Take central control of your POS systems, infrastructure, assets... anything on your networks. Keep it all secure so you don't risk compromising cardholder data.

**Maintain advanced firewall and password protection.**

Avoid security breaches by managing your assets via WebEx Support Center System Management. Work across most firewalls while preserving their integrity. Restrict WebEx access using passwords you set at the site, group, and computer level. Automatically expire passwords after a pre-defined time and set strict password retrieval criteria. Enhance security using phone authentication and customized password control.

**Keep your assets secure and up to date.**

Detect and eliminate viruses automatically. You get full licensed use of Symantec AntiVirus Corporate Edition software with WebEx Support Center System Management. Make sure your antivirus protection is always current—whether on your LAN, at a remote office, or on a mobile laptop. You can track, manage, and report antivirus status and activity using a centralized admin tool. Push out new antivirus software, definitions, updates, upgrades, and patches manually or automatically. Plus gain extensive visibility of all your assets with alerts about vulnerabilities, new updates for any software, and patch releases. See patch installation details in logs and diagnostic reports.

**Stay on top of your networks.**

Discover and track all IP-based devices and software on your networks from your System Management central dashboard. Identify and log changes with manual or recurring automated scans. You can see all network access for better prevention of network and application intrusion. Regularly test security systems with proactive monitoring and assessment. Get views of asset details and queries integrated with virus scan information and reporting.

**Comply with PCI DSS accessing remote PCs.**

Use WebEx Support Center Remote Support and Remote Access to provide customer and helpdesk support without risking PCI DSS non-compliance. As long as you're doing business in accordance with PCI DSS, you won't compromise compliance using WebEx. Our switched architecture means no WebEx session data are stored on our servers. Plus all remote support data are safeguarded by WebEx MediaTone multilayer security. You can also record your remote sessions for audit purposes using Network-Based Recording.

**Count on Cisco for secure, scalable WebEx service.**

WebEx services are delivered on demand over the private, global WebEx MediaTone™ Network. No new software or hardware is required, making these services easy to implement and scale as your needs change. The MediaTone Network offers better than 99.99% reliability, as well as robust security, to meet your strict requirements. Your session content is never stored on our servers and 128-bit SSL and 256-bit AES encryption ensures privacy during transmission. WebEx services are stringently audited against ISO-17799 standards with compliance details provided in a SAS 70 Type II report and other third-party security reports.