

Webex Calling third-party SBC support

Flexible cloud calling migrations delivered through rigorously certified third-party SBCs

Local Gateway for Webex Calling offers industry-leading geographic coverage in over 120 markets worldwide. This option gives customers the flexibility to bring their own service provider connected to a Local Gateway for PSTN connectivity with Webex Calling.

The Webex Calling third-party Local Gateway vendor validation program provides additional flexibility by allowing customers to use a third-party SIP Session Border Controller (SBC) as a Local Gateway with Webex Calling. Customers can use SBCs from certified third-party vendors to ensure the highest level of interoperability with Webex Calling.

Cisco has validated third-party SBCs from AudioCodes, Oracle, and Ribbon Communications for use with Webex Calling. These vendors have completed a rigorous certification process to become a compatible Webex Calling Local Gateway provider.

Benefits:

Global Coverage

Use Local Gateway for PSTN connectivity in 120+ markets

Provider flexibility

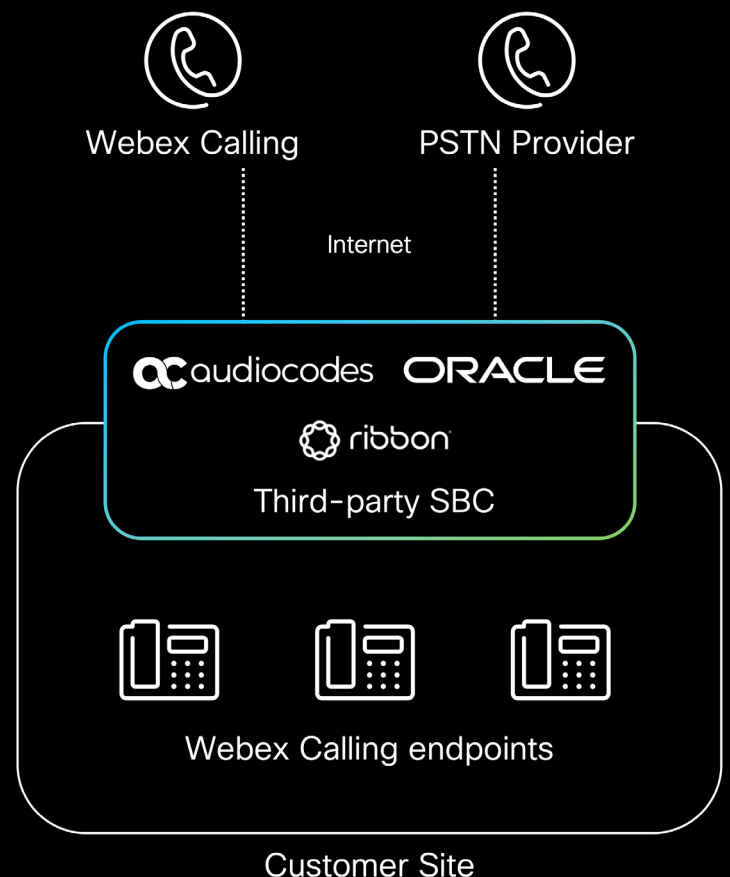
Continue using your existing carrier to eliminate contract termination fees

Simplified migrations

Continue using existing SBCs for streamlined migrations to Webex Calling

Simple provisioning

Add third-party SBCs to sites directly through Control Hub



Supported third-party SBC vendors, models, and software versions

See the tables below for a list of SBCs currently supported and links to partner resources. We continue to validate and approve other third-party vendors. Refer to the [Webex Help Center](#) for the latest list of supported vendors and SBC models.

SBC Vendor		AudioCodes
SBC models supported	<ul style="list-style-type: none"> • Mediant 500 Gateway & E-SBC • Mediant 800B/C Gateway & E-SBC • Mediant 1000B Gateway & E-SBC 	<ul style="list-style-type: none"> • Mediant 2600 E-SBC • Mediant 4000/B SBC • Mediant 9000, 9030, 9080 SBC • Mediant Software SBC (VE/SE/CE)
Software version supported	7.40A.250.440 or later	
Resources	<ul style="list-style-type: none"> • AudioCodes Cisco Community Post • Configure AudioCodes SBC • Contact AudioCodes 	

SBC Vendor		Oracle
SBC models supported	<ul style="list-style-type: none"> • AP 1100 • AP 3900 • AP 4600 • AP 6300 • AP 6350 	<ul style="list-style-type: none"> • AP 3950 (Starting from SBC 9.0 version) • AP 4900 (Starting from SBC 9.0 version) • VME • Oracle SBC on Public Cloud
Software version supported	SBC 9.0 Software	
Resources	<ul style="list-style-type: none"> • Oracle Cisco Community Post • Configuration guide • Contact: cgbu_alliances_ww_grp@oracle.com 	

SBC Vendor		Ribbon
SBC models supported	Supported today: <ul style="list-style-type: none"> • SBC Core 5000 Series • SBC Core 7000 • SBC Core SWe 	Certification planned for CY Q1 2023: <ul style="list-style-type: none"> • SBC Edge 1000 • SBC Edge 2000 • SBC SWeEdge
Software version supported	Ribbon SBC Core SWe V10.01.00	
Resources	<ul style="list-style-type: none"> • Ribbon Cisco Communities Post • Configure Ribbon Core SBC • Contact Ribbon 	

Notes:

Certificate-based trunking supported with third-party SBCs

Licensing and support for third-party SBCs are provided by third-party vendor, not Cisco

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For more information
Please visit the [Webex Help Center](#)