

Webex Go

Secure, compliant, and private calling for any work style

Mobile calling is essential for enterprise collaboration. By 2027, most employees will rely on mobile phones as the primary device for business communication¹. To meet this shift, enterprises need a mobility solution that offers the flexibility to support a variety of work styles—whether employees bring their own devices (BYOD) or use company-issued phones—without sacrificing ease of use, security, or compliance.

Webex Go is designed for the mobile-first future of work. It extends enterprise-grade Webex Calling to mobile phones with a single business number that works seamlessly across the Webex app, Cisco IP Phones, Desk Devices, and mobile phones. Users can make and receive calls using their native dialer for a familiar, frictionless experience, and easily move calls to the Webex app for full collaboration capabilities like messaging, meetings, and screen sharing.

For IT teams, Webex Go simplifies device management and policy enforcement. Administrators can manage mobile identities directly through Control Hub, applying compliance, security, and privacy controls without the complexity of traditional mobile solutions. It's a mobile-first experience designed for the next generation of collaboration.

Benefits

Simple and convenient

Make calls from the native dialer on your mobile device for an intuitive calling experience

Adapt to any work style

Webex Go can be deployed on the primary line or second line on a mobile device to support BYOD and company-issued phones

Unmatched call quality

Webex Go calls use the high-quality cellular voice network for crystal clear communication

Elevate to a full collaboration experience

Webex Go calls can be elevated from the native dialer to the Webex app, for a rich video and meetings experience

Centrally managed

Webex Go devices are provisioned and managed centrally in Control Hub

Secure and compliant

All Webex Go calls adhere to your business' compliance and security policies

Reliable

Every Webex Go device is a survivable endpoint that provides resilient calling during extreme events that cause cloud, network, or power outages

Flexible connectivity

Select from a world-class selection of Certified Mobile Calling Providers with service in 14 markets²

No additional cost

Webex Go is included for no additional fee with the Webex Calling Professional License



Deploy Webex Go in four easy steps

Webex Go can be quickly deployed to users through a quick, four step process in Control Hub.

- 1. Purchase the Webex Calling Professional License:** Webex Go is included with Webex Calling for no additional fee; no add-on SKU is required.
- 2. Select mobile connectivity:** We offer flexible connectivity options (wireless voice, data, and phone numbers) through a world-class selection of Certified Mobile Calling Providers. Each provider has been rigorously tested to provide reliable mobile connectivity with Webex Go.
- 3. Assign numbers in Control Hub:** Webex Go phone numbers are managed in Control Hub just like fixed numbers. Simply add the Webex Go number to a location and assign to a user.
- 4. Provision devices:** Enable Webex Go on a supported mobile device by simply scanning a QR code. Users can self provision devices in minutes.

Certified mobile calling providers for Webex Go³

 AT&T Business

 calltower

 nuwave

 pureip
A BCM One Company

 NTT DATA

³ AT&T Business, CallTower, Nuwave, and Pure IP generally available; other providers coming soon in 2025



1. Primary line

2. Second line

3. Elevate to Webex app

Webex Go user experience

Webex Go delivers a seamless, familiar calling experience by using your phone's native dialer for everyday business calls. When it's time to collaborate, you can instantly elevate the call to the Webex App—unlocking rich features like messaging, meetings, and screen sharing.

- 1. Primary line:** Webex Go can be used as the primary line on business-provided mobile phones. Users can dial by DID or extension, and can conference or transfer calls, or access advanced calling features through FAC codes.
- 2. Second line:** Perfect for BYOD use cases, users can access their Webex Go line from the native dialer through a convenient drop down menu. This helps to ensure that business calls are always made from the Webex Go line, and remain compliant, secure, and private.
- 3. Elevate to the Webex app:** Webex Go calls can be elevated to the Webex app with a single click for a complete collaboration experience.



To learn more about Webex Calling, schedule a personalized demo.

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