



WARNING: THIS PROCEDURE DESCRIBES HOW TO MANUALLY RECONFIGURE AN AUDIOCODES MP-124E ATA TO WORK ON THE CISCO WEBEX CALLING NETWORK. ONCE THIS PROCEDURE HAS BEEN COMPLETED, ANY PRIOR CONFIGURATION SETTINGS ON THE DEVICE WILL BE OVERRIDDEN, INCLUDING THE ADMINISTRATOR PASSWORD, AND THE DEVICE WILL ONLY BE USABLE ON THE CISCO WEBEX CALLING NETWORK. THE DEVICE MUST BE RETURNED TO THE AUDIOCODES FACTORY DEFAULT CONFIGURATION BEFORE IT CAN BE USED ON ANY NETWORK OTHER THAN CISCO WEBEX CALLING.

Reset the AudioCodes MP-124E ATA to Factory Defaults before continuing. This step is vital to remove all previous settings that may interfere with you Cisco Webex Calling service. In addition, the ATA firmware must match the version listed on the information page. See Factory Default Instructions on page 2.

Download the AudioCodes MP-124E ATA Per region MP-124E-DMS-Flash.ini file and save the file to your PC and perform the following steps:

Configuring The Device

1. From a factory default baseline on the MP-1xx device the default IP address information is below:
 1. IP Address (FXS-only and Combined FXS/FXO Models is) = 10.1.10.10.
 2. Subnet mask: 255.255.0.0
 3. Default Gateway: 0.0.0.0
2. Change the IP address to DHCP; Connect the Ethernet port of the device directly to a PC's LAN port.
3. Change your PC's IP address and subnet mask to correspond with the MP-11x default IP address and subnet mask

(e.g., PC IP 10.1.10.2, SM 255.255.0.0, DG 10.1.10.1).
4. In your Web browser, enter the default IP address of MP-11x (e.g., <http://10.1.10.10>); the MP-11x Web-based management tool opens, requesting your login credentials.
5. Log in to the device using the default (case-sensitive) username ("Admin") and password ("Admin"), and then click Login.
6. Open the Application Settings page (Configuration tab > System menu > Application Settings).
7. From the "Enable DHCP" drop-down list, select Enable.
8. Click Submit. Then click Burn. Power Cycle the unit by removing and reinserting the power cord. Note:

For MP-124E a reboot is not required.
9. When the ATA comes back up, connect a phone to FXS port 1. Lift the handset and dial ***12345.
10. Wait for the configuration menu to play and press 1 followed by the # key. Record the IP address and hangup.

11. Establish Service with BroadCloud PBX; to load the Flash file and establish service you must log into the ATA with the

new IP address. Open the Load Auxiliary Files page (Maintenance tab > Software Update menu > Load Auxiliary Files).
12. Under the Incremental ini file, browse for the MP-124E-DMS-Flash-(REGION).ini file saved on your PC.
13. Choose the correct model specific ini file and click ok.
14. Click the Load button.
15. From the Device Actions dropdown menu, select the Reset option, then click Reset and the device will automatically reboot

Once the boot process has completed, the device will be provisioned for use on the Webex Calling platform. If the station assignment process was properly completed prior to the reboot, the device will boot into a station specific assigned/usable state. If not, the device will boot into a default unassigned/unusable state and will remain in this state until the site administrator has completed the station assignment process. If this occurs, contact your site administrator and request that station assignment be completed for the device in question.

Trouble Shooting:

If device does not come back or there are any issues perform the following steps:

1. 1) Verify the device MAC is correct in the Dashboard.
2. 2) Verify the device MAC has been assigned to a user/phone with a station assignment in the Dashboard

Factory Default Instructions:

To Factory Reset the AudioCodes MP-124E ATA, use the following is the process to factory reset the device.

1. 1) Disconnect the Ethernet cable from the device.
2. 2) With a paper clip or any other similar pointed object, press and hold down the reset pinhole button for at least 12 seconds, but no more than 25 seconds.

WARNING: THIS PROCEDURE DESCRIBES HOW TO MANUALLY RECONFIGURE AN AUDIOCODES MP-124E ATA TO WORK ON THE CISCO WEBEX CALLING PLATFORM. ONCE THIS PROCEDURE HAS BEEN COMPLETED, ANY PRIOR CONFIGURATION SETTINGS ON THE DEVICE WILL BE OVERRIDDEN, INCLUDING THE ADMINISTRATOR PASSWORD, AND THE DEVICE WILL ONLY BE USABLE ON THE CISCO WEBEX CALLING NETWORK. THE DEVICE MUST BE RETURNED TO THE AUDIOCODES FACTORY DEFAULT CONFIGURATION BEFORE IT CAN BE USED ON ANY NETWORK OTHER THAN CISCO WEBEX CALLING NETWORK.