Hybrid Work Experiences

From home, to the office, to anywhere in between, this is your guide to turning any space into a productive workspace.
A new era has arrived.

After months of disruption and change, the lines we once drew between where we work, where we live, and the spaces in between, have blurred forever. Now, work is no longer a place we go, it’s what we do—and the beautiful thing is that it can be done from anywhere.

An exciting opportunity lies ahead: to reimagine our workspaces, whether that’s working from home, the office, or anywhere in between.

At Cisco, we’re bringing to life these new workspace experiences in a way that’s never been done before. We’re transforming disconnected experiences—the kind that come from multiple vendors, disparate hardware and software, and third-party apps—and bringing forward a new era of collaboration, connection, and productivity.

Our award-winning Cisco devices, coupled with the Webex Suite, deliver a solution purpose-built for hybrid work—one that is easy to use and even easier to manage. And it’s all brought to you with incredible functionality, elegant design, unparalleled interoperability, and enterprise-grade security.

But it doesn’t stop there.

We bring a relentless focus on innovation, with over one thousand new products and features delivered in the last year alone. And when you buy the Webex Suite, you get new innovations, automatically.

And that’s why our reimagined workspaces are different from anything you’ve seen. They are designed for one simple purpose: to make it easier for everyone to work from anywhere. They cut down the distances that separate us and inspire us to work better, together.

Let us show you around.
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Work from Office

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Board Series    Headsets
Work from Home
Not everyone has the luxury of a dedicated home office. For many of us, our kitchens have become our workspaces. But with this comes distractions and fatigue—not to mention a lack of space—as work begins to permeate our personal lives.

The Cisco Desk Mini is a smaller, more affordable device that takes up less space in places like the kitchen table. With an HD camera and a 15-inch touchscreen, it’s the perfect all-in-one device that delivers on the full power of Webex. You can make calls, join meetings, share your screen, whiteboard, and so much more. The portable design means you can easily pick it up and take it into any room—it even doubles as a high-end music speaker! Best of all, it comes in an array of beautiful colors to match your personal style.

Pair it with the Headset 730 to keep distractions at bay and help you focus on your work, even with your family coming in and out to get a snack.

And finally, the Meraki Z3C delivers fast, reliable connectivity for the modern teleworker. With an enterprise firewall, VPN gateway, and wireless access point, getting securely connected is easy, in any environment. It even separates work and personal traffic, so your meetings aren’t competing with your kids streaming or gaming.

Voila! Your kitchen is now a productive workspace.

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Product List

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<th>MERAKI DEVICES</th>
<th>SOFTWARE/FEATURES</th>
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Bedroom

Today, we often find the need to transform the rooms in our homes into makeshift offices. This can cause some concerns with professionalism (think: having a bed in the background or a cluttered spare-room-storage-space). It also can make balancing work and life, that much harder.

The Cisco Desk Mini is an all-in-one collaboration device that’s designed for small spaces and features a built-in handle so you can bring it from room to room. With an HD camera and a 15-inch touchscreen, it’s the perfect work from home device and with the push of a button, you can join any Webex, Microsoft Teams, Zoom, or Google meeting from your device. Coupled with the Webex Suite, you’ll be set up for success in your makeshift home office. There’s blurred and virtual backgrounds, of course. But there’s a whole lot more. With immersive share, you can keep your audience fully focused on both you and your content to deliver a fully engaging experience.

And as work-from-home continues, managing well-being is more critical than ever. Collaboration Insights gives you detailed analytics to manage your work-life balance and help you carve out focus time. It also gives you the insights you need to identify activity patterns and trends among your teams, like blocks of back-to-back meetings—so you can take action. Soon, you’ll be better managing your time and your people.

For the occasional work-from-home employee, the Cisco Desk Camera 1080p easily mounts to a monitor to provide a high-quality video conferencing experience. And with the built-in audio and camera intelligence in these devices, everyone will get crystal-clear sound, background noise removal, and perfect framing.

Product List

**WEBEX DEVICES**
- Cisco Desk Mini
- Cisco Desk Camera 1080p

**SOFTWARE/FEATURES**
- Webex Suite
- Virtual backgrounds
- Immersive share
- Audio and video intelligence
- Collaboration Insights
Home Office

For those who have a dedicated home office, it’s essential to leverage technology that’s designed to let you work efficiently and securely—just as you would from the corporate office.

The Cisco Desk is your instant office, perfect for video conferences, presentations, and brainstorming thanks to its 1080p touchscreen and 24-inch anti-glare display. You’ll always look your best with camera intelligence that automatically frames you in the best view, even if you need to stand up or stretch. And Webex Assistant gives you hands-free, voice-activated control to start your meetings or take notes.

If you want to take your next meeting somewhere a little more comfortable, Cisco Room Bar turns any TV or monitor into a professional video conferencing space—all controlled by the Cisco Room Navigator. And of course, with end-to-end meeting encryption activated you can add another level of security for those highly sensitive discussions.

Top off your home office with a full Meraki networking stack for best-in-class security, switching, and wireless connectivity. It even offers cellular backup, so if your internet goes down, you’ll still stay connected.

Not to mention the Bang & Olufsen Cisco 980 with Bluetooth 5.1 that delivers an incredible audio experience, alongside excellent noise cancellation for when you need to focus.

Product List

WEBEX DEVICES
- Cisco Desk
- Cisco Room Bar
- Cisco Room Navigator
- Bang & Olufsen Cisco 980

MERAKI DEVICES
- MR46
- MX67C for SD-WAN
- MS120-8 FP

SOFTWARE/FEATURES
- Webex Suite
- Webex Assistant
Work from Anywhere
Cafe

Busy, noisy spaces like coffee shops used to be off limits for collaborating. Not only is it loud and potentially distracting, but it makes it too hard to be heard during important client or customer calls. Let alone the amount of equipment—both work and personal—you need to bring to stay connected.

The all-new Bang & Olufsen Cisco 980 makes sure you have an incredible audio experience no matter where you are. It eliminates background commotion with Advanced Noise Cancellation, so you can focus on the conversation. Coupled with background noise removal in Webex, your fellow meeting participants won’t hear that loud coffee machine behind you. You can even “optimize for my voice” so no one in the meeting can hear the people talking loudly at the next table, either.

And with the video intelligence in the Webex App, you can hide all the commotion of a busy cafe with background blur and virtual background option. Nobody in the meeting will ever know whether you’re in a cafe or enjoying your coffee from your home office.

Working on the road has always required the use of two mobile devices—one for personal use and one for work. With the new Webex Go you can use your personal phone to make and receive calls with your business phone number, eliminating the need for multiple devices.

With fewer devices and fewer distractions, your local coffee shop (or airport or hotel lobby), now becomes a productivity powerhouse.

Product List

**WEBEX DEVICES**
- Bang & Olufsen Cisco 980

**SOFTWARE/FEATURES**
- Webex Suite
- Webex Go
- Background noise removal
- Optimize for my voice
- Video intelligence
Doctor’s Office

Healthcare has transformed dramatically, with telehealth on the rise. Providing excellent virtual care is vital, but poses many challenges compared to in-person consultations. Security is more important than ever, as is an easy-to-use experience for both healthcare workers and patients.

Webex is helping medical professionals provide better, faster, and more accurate care for their patients, anywhere.

The Cisco Desk Pro lets healthcare staff and patients connect through easy-to-use video consultations. Webex integrates with Electronic Medical Records (EMR) systems so practitioners can view their upcoming appointments and begin a consultation with one simple click, as well as easily share important information with their patients and colleagues. And the 4K screen is great for securely reviewing and sharing documents, like X-rays or CAT scans.

There’s also Cisco IP DECT and Wi-Fi Phones for when you’re on your feet all day. Hardened glass and hot swappable battery options are both durable and reliable in any situation, perfect for a healthcare setting.

But what happens when you need to call in the experts? Webex Expert on Demand with Google Glass bring specialists and patients together in an immersive experience as if the experts were in the room—even if they’re across the world.

Now, healthcare workers and frontline teams can always be connected to their patients, while maintaining security and compliance.

Product List

WEBEX DEVICES
Cisco Desk Pro
Cisco IP DECT
Cisco Wi-Fi Phones

SOFTWAREFEATURES
Webex Suite
Webex Instant Connect
Webex Expert on Demand
Work from Office
Lobby

As we begin to make our way back into offices, we’ll need to transform them to look and act much differently than before. To find the right balance between productivity and safety, offices will need to get a whole lot smarter, starting from the moment you arrive.

Creating a smart building begins with the lobby. Whether you’re a visitor or a returning employee, your experience should be quick and easy.

Meraki Cameras track occupancy, keeping count of people when they enter and exit the building. They also monitor safety and well-being conditions like temperature, noise levels, and air quality. Powered by Cisco Spaces, it pulls this data, as well as sensor data from Cisco devices, and even the Wi-Fi access points, into one place. This information, as well as an interactive map of the office, can be displayed in the lobby on Cisco Board Pro.

When it’s time to check in, the Cisco Desk Pro acts as a self-service digital Kiosk. It can display digital signage, like building policies, safety information, and company news. Through an integration with AppSpace, visitors can walk up, check in, and verify their identify through a photo.

It can also act as a virtual concierge. With facial detection, the device knows when someone is approaching and can instantly connect them to a virtual receptionist—even if they’re wearing a mask.

And with wayfinding, visitors can easily find a space to work by scanning a QR code and following the map on their phone.

With Cisco, getting acclimated to your new office has never been easier!
Jump Room

A jump room is meant for times that require extreme focus, so it’s only natural that they offer both privacy as well everything you need to get work done. But with workers often dropping in spontaneously, you need a space that can be instantly productive.

The Cisco Room Navigator sits just outside the jump room door and helps orchestrate it all, displaying room availability for ad-hoc room booking, as well as information like, as well as information like when the room was last cleaned.

Upon entering, the Cisco Desk or Cisco Desk Mini gives you a powerful all-in-one collaboration device for getting work done. And with RoomOS 11, you can easily swipe to access web apps, content on your laptop, your calendar, or your meeting details.

And since this is a room centered around productivity, Webex now supports embedding 30+ of your favorite apps, like Smartsheet or Miro, directly into your shared spaces and meetings with a simple click.

And finally, with Meraki, you no longer need to worry about your bandwidth. You’ll get better, stronger, and more secure Wi-Fi, even through all those video meetings.
Hot Desk

With most employees splitting time between the home and office, hot desking has never been more in-demand. The key is to equip these spaces for maximum productivity, so the rotating cast of employees and visitors never skips a beat.

The Cisco Desk Hub was purpose-built for hot desking. It comes with a beautiful display that helps you quickly identify an available desk. Personalizing shared spaces is as easy as scanning a QR code. You can quickly authenticate and you’re instantly connected to your profile and calendar. You can easily see and join upcoming meetings, and even do it all touchless with Webex Assistant voice commands. It even charges your phone while you work.

Just add the Cisco Desk Camera 4K, an intelligent webcam that gives you full HD video, even in low light. And with best-fit auto framing intelligence that’s built-in, you can move around your space as you wish, and you’ll always stay perfectly in frame.

Use the Cisco Headset 730 for crystal-clear audio that helps you remove distractions and stay focused, even with others working around you.

Once you’re finished at your hot desk, just grab your phone, and it’s ready for the next person. It’s that easy!

In addition to the Desk Hub, the Cisco Desk Mini is a great all-in-one option for hot desking and the new Cisco Video Phone 8875 provides the same, personalized experience and includes a built-in camera, intelligent audio features, and 7-inch touchscreen, so you can easily manage your day from a single device. It’s like making any space your personal office.

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Contact Center

Contact centers are typically crowded, noisy environments, causing a real problem when agents need to communicate clearly with their customers. As contact centers continue to reopen, and call volumes get higher, this becomes an issue that can no longer be ignored.

The **Cisco Desk Phone 8851** is a productivity powerhouse for contact center agents. With programmable keys, multi-call-per-line call handling, and access to applications, contact center agents have everything they need at the touch of a button. The **Cisco Headset 500** and **Headset 720** series pair perfectly with Cisco IP phones to reduce background noise with unidirectional microphones and a boom arm that isolates sound to the agent’s voice. That means even in a room filled with commotion, your agents stay focused, and your customers will always get a great experience.

When paired with the Webex Suite, Webex **Contact Center** delivers full-featured collaboration and helps bring the power of your business together to address customer issues. It allows agents to quickly connect face-to-face with subject matter experts to get faster, more accurate answers for customers. With Webex **Connect** you can connect with customers in the way they want, going beyond voice and video with intelligent text messaging and social platform engagement. And for an even better experience, the **Cisco Desk Camera 1080p** can be easily placed on a monitor to deliver a high-quality video experience.

Soon, all your agents will be super agents.

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**Product List**

**WEBEX DEVICES**

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<td>Cisco Headset 720 series</td>
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**SOFTWARE/FEATURES**

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<td>Webex Suite</td>
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Ideation Space

Ideas can spark from anywhere, at any time. But how do you enable anyone in your organization to connect, co-create, share ideas, and solve problems—regardless of whether they are remote or in the office together?

The new Cisco Board Pro is an all-in-one room collaboration device for hybrid teamwork offering state-of-the-art digital whiteboarding. It was built to catch that creative spark and is ideal for ideation spaces in your office. Available in 55- and 75-inch sizes, it comes with dual 4K cameras and two active pens for whiteboarding—not to mention wheels, which makes it more mobile than ever. Easily move it from room to room or hang it on the wall.

It gives you both a great video conferencing and digital whiteboarding experience, in one powerful device. And when the meeting is over, it’s easy to share your whiteboard with internal and external teams, so they can continue to add their ideas.

With Webex, you can transform an uninspired space into a co-creation and ideation incubator!

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<td>Whiteboarding</td>
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Small Conference Room

The majority of meetings today will include remote participants, making it essential to rethink traditional conference rooms. They need to create an inclusive experience for all participants—whether in-office or remote—at the same time ensuring the people in the room feel safe in an enclosed space.

The new Cisco Room Bar was designed to enable all audiences to collaborate. In addition to Webex meetings, Cisco Devices let you join Google Meet, Microsoft Teams, or Zoom meetings with just the click of a button. And thanks to ultra-HD video and spatial audio, everybody can hear and see each other clearly.

People Focus works by using camera intelligence to detect people in a room, focus in on them, and create individual video streams for each. This allows a clearer view of each person, making everyone inside and outside the room feel far more connected.

People Count helps reassure people in the room about their safety. It sends an automated alert when the meeting room reaches capacity, and our systems can even tell you when the room was last cleaned. And with Webex Assistant, you can start your meeting, extend your booking, and more—all with simple voice commands.

With Slido, your meetings have never been more engaging. Live polling, word clouds, and quizzes help bring people together even when they’re worlds apart.

And if your meeting participant speaks another language? No problem. Everyone has access to AI-powered, real-time translations from English to over 100+ languages.

Now everyone in your meeting—whether in the room or remote—will always have an equal seat at the table.
Training Room

Attention and interaction are key to successful learning experiences. But today, this is harder than ever. Your training room needs to be designed to fully engage people in the room, as well as those joining remotely—making sure everyone is equally connected to the content, and to one another.

Webex makes sure presenters and content can be easily seen by both live and remote participants. With the **Cisco Room Kit EQ** alongside the **Cisco PTZ 4K Camera** with **presenter tracking** technology, the local speaker or even various presenters are always perfectly framed for remote participants, even as they move around the stage. Presenters can use up to three external monitors to share content and engage with remote participants, while live Q&A is supported by putting in-room and remote participants on screen together, in one view. And with the **Cisco Board Pro**, simultaneous whiteboarding with remote and in-person students has never been easier.

Educators and presenters can add further interactivity to their sessions with **Slido** that provides polling, Q&A, word clouds and even live quizzes—all natively integrated into Webex. And Webex can facilitate group training and breakout sessions, with the ability to record and transcribe them. Finally, if you’d like to turn your training into a webinar and reach an even broader audience, **Webex Webinars** offers a scalable webinar platform that can host up to 100,000 attendees.

Now, no matter the size of your group or where they are, your training sessions and hybrid events will be as engaging as ever.
Boardroom

For your most important meetings, like an executive-level board meeting, you need to design a space that will leave a lasting impression.

Designed to look beautiful in any boardroom, the Cisco Room Panorama is packed with premium features. Four 5K cameras, two panoramic video screens, a dedicated screen for content sharing, and spatial audio with the Cisco Microphone Array, means everyone gets a perfect view, and can hear and be heard crystal clear. And it’s all easily controlled by the Cisco Room Navigator.

Your participants will experience the meeting with integrated cameras that deliver perfect viewing angles, such as automatic framing and speaker tracking. There’s also dedicated displays that support 4K content, which anyone in the room can easily share to wirelessly.

And with optimize for all voices, you can ensure that everyone in the room is coming across loud and clear.

When it comes to your most important meetings, you need the best—and Webex has you covered.

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<td>Speaker tracking</td>
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<tr>
<td>Cisco Room Navigator</td>
<td>Automatic framing</td>
</tr>
<tr>
<td>Cisco Microphone Array</td>
<td>Optimize for all voices</td>
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</table>
Network Operations Center

With hybrid work, the roles of IT and facilities have become even more complex. For businesses to run smoothly, IT teams need eyes across everything.

The Cisco Room Kit Pro is the ultimate device for large rooms. Supporting up to three screens and dual content sources, teams can quickly troubleshoot and run diagnostics together, no matter where they’re located. Control Hub is a game-changing single-pane-of-glass dashboard that helps you monitor data and trends, provision security and privacy controls, update and add new devices, and troubleshoot proactively. For office buildings, Cisco Spaces unites the power of Webex and Meraki with cutting edge AI to inform how your spaces are being utilized. This helps keep your people healthy and safe, while also addressing your sustainability goals.

And just as important: your network. If collaboration slows down, it’s a problem that needs to be fixed, fast. Meraki Insight uses AI to generate automated, specific root cause analysis and remediation steps. With just a click, you can go from issue, to insight, to resolution. ThousandEyes takes it a step further. Embedded into Webex data centers, it gives you full path visibility across the network. That means there’s nowhere for an issue to hide—you can spot and fix an issue before it impacts the user experience.

Last, but not least: security. As people work from more locations, the attack surface across networks, devices, and software have increased multi-fold. With Cisco SecureX, you get a single dashboard of telemetry data from all of Cisco portfolio of security products so you can identify and respond to threats when seconds matter.

When it comes to managing your workspaces, Cisco has got you covered across collaboration, devices, smart buildings, networking, and security.
Appendix
# Desk Series

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<tr>
<td>USB web camera</td>
<td>Intelligent USB web camera</td>
<td>Personalized collaboration experience at any desk</td>
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<tr>
<td>Full HD video</td>
<td>4K ultra-HD video</td>
<td>Wireless pairing</td>
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<td>Customizable image settings</td>
<td>Customizable image settings</td>
<td>Simple authentication</td>
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<td>Auto focus and light performance</td>
<td>Auto focus and light performance</td>
<td>Calendar integration</td>
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<tr>
<td>Privacy shutter</td>
<td>Face detection and recognition</td>
<td>Touchless experiences</td>
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<td>Privacy shutter</td>
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### Desk Series

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<td>Portable all-in-one desk device</td>
<td>All-in-one collaboration desk device</td>
<td>Premium all-in-one desk device</td>
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<td>15-inch, 1080p interactive screen</td>
<td>24-inch, 1080p interactive screen</td>
<td>4K 27-inch screen</td>
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<tr>
<td>64-degree HD camera</td>
<td>64-degree HD camera</td>
<td>71-degree 12 MP camera</td>
</tr>
<tr>
<td>Full-range speaker and background noise removal mic array</td>
<td>Full-range speaker and background noise removal mic array</td>
<td>3.1 sound system and advanced noise-canceling mic array</td>
</tr>
</tbody>
</table>
Board Series

Cisco Board Pro 55

- All-in-one collaboration device for huddle spaces and medium-sized rooms
- 55-inch, 4K LED interactive screen
- 86 and 120-degree dual 4K camera
- Intelligent speaker and 12-element microphone array for clear, spatial audio
- 2 magnetic pens with a contextual menu button

Cisco Board Pro 75

- All-in-one collaboration device for huddle spaces and medium to large rooms
- 75-inch, 4K LED interactive screen
- 86 and 120-degree dual 4K camera
- Intelligent speaker and 12-element microphone array for clear, spatial audio
- 2 magnetic pens with a contextual menu button
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<td><strong>Tabletop</strong></td>
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<tr>
<td>Control the video conferencing system from a touch display</td>
<td>Integrated video bar designed for huddle spaces and small-to-medium meeting rooms</td>
<td>Inclusive video conferencing designed for large workspaces</td>
</tr>
<tr>
<td>10.1-inch interactive display</td>
<td>Wide-angle lens camera, codec, noise-canceling microphone array, and stereo speakers</td>
<td>80 MP, multi-lens camera bar including speakers and microphones</td>
</tr>
<tr>
<td>Access room controls like room booking and in-room amenities</td>
<td>Connected with up to two screens and one external microphone</td>
<td>AI-powered, standalone Codec EQ for advanced connectivity</td>
</tr>
<tr>
<td>Pairs with Cisco Room, Board, and Board Pro Series devices</td>
<td>Speaker tracking and intelligent camera views</td>
<td>Seamless connection with up to 3 screens and multiple peripherals</td>
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<tr>
<td><strong>Wall Mount</strong></td>
<td>Wireless sharing, 4K content, and single-cable USB-C passthrough</td>
<td>USB passthrough and 4K content sharing</td>
</tr>
<tr>
<td>Intuitive room booking panel and scheduling display</td>
<td>Cisco Room Navigator (tabletop) included</td>
<td>Integrator bundle with the PTZ 4K Camera for presenter tracking</td>
</tr>
<tr>
<td></td>
<td>LED light indicators show available or occupied rooms</td>
<td>Cisco Room Navigator (tabletop) included</td>
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Room Series

Cisco Room Kit Pro

- Premium video conferencing system designed for large rooms and custom deployments
- Ultra-HD camera with 4K sensor, codec, speakers, microphones supporting multiple displays
- Pair with intelligent Cisco cameras for dynamic viewing, close-ups, speaker and presenter tracking
- Wireless sharing and 4K content
- Cisco Room Navigator (tabletop) included

Cisco Room Panorama

- Immersive, all-in-one collaboration experience for the boardroom
- Two Samsung 82-inch 8K QLED displays for video and one Samsung 65-inch 4K display for presentations
- Codec and four 5K cameras at 60 frames per second (fps)
- Cisco Room Navigator controller
- 12-loudspeaker system with directional audio capabilities
- 4 bass modules
- Intelligent microphone array for spatial audio
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<td>Wired headset</td>
<td>A full range of on-ear, wired, and wireless headsets</td>
<td>Wireless headset with Bluetooth® 5.0</td>
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<td>Support RJ9, USB-A, and USB-C inputs</td>
<td>Single and dual ear wearing styles</td>
<td>Single and dual ear wearing styles</td>
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<td>Support RJ9, 3.5mm, USB, and DECT</td>
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Headsets

Cisco Headset 730
- Wireless headset with Bluetooth 5.0
- Active Noise Cancellation
- AI-powered voice activated microphones
- Mute reminder and in ear voice notifications
- 20-hour battery life

Bang & Olufsen Cisco 980
- Wireless headset with Bluetooth(r) 5.1
- Adaptive Active Noise Cancellation
- Advanced codec for a class-leading listening experience
- Customizable sound
- 24-hour battery life
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The first purpose-built suite for hybrid work. Get meetings, calling, messaging, events, polling, whiteboarding, market-leading AI, and more—all in one economical offer.

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Now is the time to reimagine your workspaces.

We can help.

We'll work together to design a hybrid work experience that fits your unique needs, whether in the home, the office, or somewhere in between.

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