## Cisco WebEx Meeting Center Assist Services

Plan your meeting with an experienced, certified WebEx producer.



### Host exceptional meetings with expert help.

Get more out of your meeting by letting an Assist producer guide and support your event. Get the full benefit of robust, media-rich WebEx technology.

### Seamless delivery

Take comfort knowing the producer is working behind the scenes from start to finish. Your producer will ensure the meeting runs smoothly. Trust a certified expert to handle questions and issues in real-time.

### Maximize results

Take advantage of feature-rich technology and focus on achieving the meeting results you want. Brilliant HD video can be used for demos or on-demand training. An edited recording cuts out unnecessary content and gets straight to the point.

#### Bonus features

Enhance your meeting with a la carte Assist Services. Take advantage of expert help both before and after your meeting. Work with a producer to prepare and practice with a dry run. Or let your producer run your meeting completely so you can engage with the audience. Take advantage of customized in-meeting features like Q&A, chat, and polling to ensure the best possible experience for your attendees.



## Host successful online meetings with support – as much as you need.

Services	A WebEx producer will:
Pre-meeting support	30 Minutes
Set-up and coaching before your meeting	<ul> <li>Ensure the host is able to start the meeting.</li> <li>Help load your presentation.</li> <li>Make sure all presenters join successfully.</li> <li>Answer any technical questions.</li> </ul>
Preparation for your meeting recording	<ul> <li>Set up to record your meeting.</li> <li>Log in and test recorders.</li> </ul>
In-meeting assistance	1 Hour
Monitoring and support during your live meeting	Remain on hand to answer technical questions.
Post-meeting results	30 Minutes
Delivery of your final meeting recording	<ul> <li>Remove pre- and post-meeting footage.</li> <li>Upload recorded session to your WebEx site.</li> <li>Provide easy access to your recorded meeting with a download link.</li> </ul>

# Need a bit more help?

Add just what you need to your Assist Services package.

A la Carte Services	
Meeting consultation: strategy and prep	
Meeting planning and a dry run	
Live meeting hosting	
Poll creation and management	
Additional editing of your recording	
Additional support hours	

