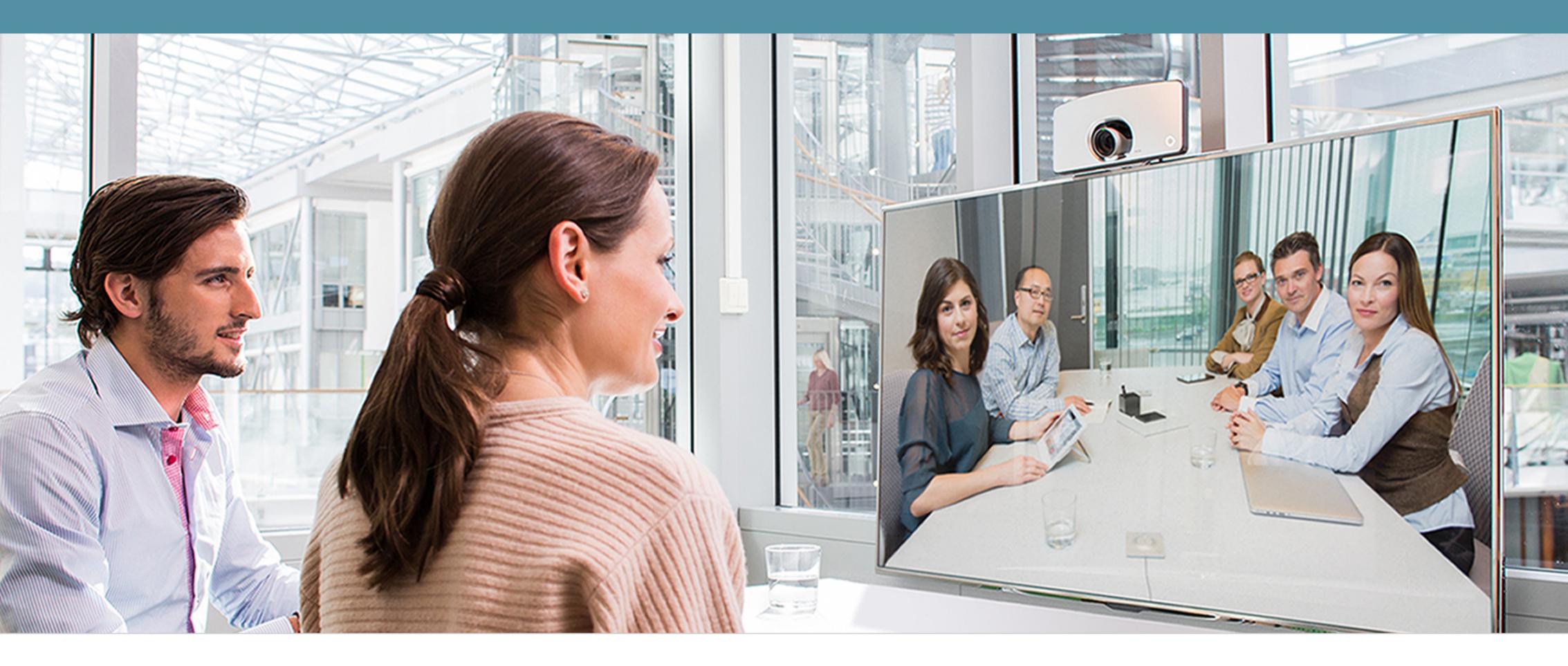# Cisco WebEx Training Center Assist Services

Plan live online training sessions with an experienced, certified WebEx producer.

Make online training easier with expert help.

Whether you're training employees, delivering student lectures or helping staff brush up on the latest certifications – count on an experienced and certified producer to take your training to the next level.

WebEx Assist producers will make sure your training session starts and runs smoothly. Take full advantage of robust, media-rich WebEx technology and best practices for training environments.

Flawless execution

Take comfort knowing your producer is working with you from start to finish, beginning with expert technical support 30 minutes before your session begins. Your producer will ensure the host, instructors, and subject matter experts are prepared to handle questions and issues in real-time.

Brilliant HD video

Record your live online training session for on-demand learning. Receive an edited recording that can easily be shared with a downloadable link. Use it for reference, demonstrations, or eLearning.

Boost success

Take advantage of a la carte Assist Services. Work with a producer to prepare a session, and plan and practice with a dry run. Or, let your producer run your training behind the scenes so you can engage with learners. Ask us how to leverage session features like polling, chat, and surveys to boost effectiveness.

Provide successful online training with support – as much as you need.

Services	A WebEx producer will:
Pre-session support	30 Minutes
Set-up and coaching before the online training	• Ensure the host can start the session. • Help load your presentation. • Make sure all instructors join successfully. • Answer any technical questions.
Preparation to record your live online training session	• Set up to record your session. • Log in and test recorders.
In-meeting assistance	1 Hour
Monitoring and support during the live online training session	• Remain on hand to answer technical questions.
Post-session results	30 Minutes
Delivery of your final meeting recording	• Remove pre- and post-session footage. • Upload recorded session to your WebEx site. • Provide access to your recording with a download link.

Need a bit more help?

Add just what you need to your Assist Services package.

A la Carte Services
eLearning consultation: strategy and prep
Session planning and a dry run
Live session hosting
Poll creation and management
Additional editing of your session recording
Additional support hours