**Cisco Webex Control Hub Essentials Checklist**

| **Name** | **Location in eBook** | **Supporting links** | **Status** |
| --- | --- | --- | --- |
| **Laying the foundations** | | | |
| 1. Set-up wizard | <https://ebooks.cisco.com/story/controlhubessentials#!/page/3/2> | * [Set Up and Configure Your Cisco Webex Organization](https://help.webex.com/en-us/d5k1jab/Set-Up-and-Configure-Your-Cisco-Webex-Organization) |  |
| 1. Network tests | <https://ebooks.cisco.com/story/controlhubessentials#!/page/3/3> | * [Access the Cisco Webex Network Test Tool](https://help.webex.com/en-us/WBX70773/How-Do-I-Access-the-Cisco-Webex-Network-Test-Tool%C2%A0) * [Test Meeting](https://www.webex.com/test-meeting.html) * [Bandwidth planning in your Cisco Webex Meetings environment](https://www.cisco.com/c/en/us/products/collateral/conferencing/webex-meetings/white_paper_c11-691351.html) * [Allow Webex Meetings Traffic on your network](https://help.webex.com/en-us/WBX264/How-Do-I-Allow-Webex-Meetings-Traffic-on-My-Network) |  |
| 1. Verify domains | <https://ebooks.cisco.com/story/controlhubessentials#!/page/3/4> | * [Add and verify domains](https://help.webex.com/en-us/nxz79m5/Add-Verify-and-Claim-Domains) |  |
| 1. Auto-assign templates | <https://ebooks.cisco.com/story/controlhubessentials#!/page/3/5> | * [Modify your automatic license assignment template](https://help.webex.com/en-us/nkp5qs8/Modify-Your-Automatic-License-Assignment-Template) |  |
| 1. Convert users | <https://ebooks.cisco.com/story/controlhubessentials#!/page/3/6> | * [Convert unlicensed users in Cisco Webex Control Hub](https://help.webex.com/en-us/n6jxw9e/Convert-Unlicensed-Users-in-Cisco-Webex-Control-Hub) |  |
| 1. Add users | <https://ebooks.cisco.com/story/controlhubessentials#!/page/3/7> | * [Add user accounts manually](https://help.webex.com/en-us/v71ztb/Add-Users-Manually-in-Cisco-Webex-Control-Hub) * [Modify users accounts manually](https://help.webex.com/en-us/9dmqgv/Edit-Service-Licenses-in-Cisco-Webex-Control-Hub-for-Individual-Users) * [Add users by CSV](https://help.webex.com/en-us/nlkiw8e/Add-Multiple-Users-in-Cisco-Webex-Control-Hub-with-the-CSV-Template) * [Modify users by CSV](https://help.webex.com/en-us/e2okky/Modify-Users-in-Cisco-Webex-Control-Hub-with-the-CSV-Template) * [Ways to Add and Manage Users in Cisco Webex Control Hub](https://help.webex.com/en-us/nj34yk2/Ways-to-Add-and-Manage-Users-in-Cisco-Webex-Control-Hub) |  |
| **Taking user experience from good to amazing** | | | |
| 1. Claim domains | <https://ebooks.cisco.com/story/5d3eee309b5ef163bd4f8f78#!/page/4/2> | * [Add, verify and claim domains](https://help.webex.com/en-us/nxz79m5/Add-Verify-and-Claim-Domains) |  |
| 1. Single sign-on (SSO) | <https://ebooks.cisco.com/story/5d3eee309b5ef163bd4f8f78#!/page/4/3> | * [Single Sign-On integration](https://help.webex.com/en-us/lfu88u/Single-Sign-On-Integration-in-Cisco-Webex-Control-Hub) |  |
| 1. Directory Sync | <https://ebooks.cisco.com/story/5d3eee309b5ef163bd4f8f78#!/page/4/4> | * [Deployment guide for Cisco Directory Connector](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybridservices/directoryconnector/cmgt_b_directory-connector-guide-admins/cmgt_b_directory-connector-guide-admins_chapter_01000.html#concept_29310515FEBCCE3C2EF4C36915988B96) * [Synchronize Azure active directory users](https://help.webex.com/en-us/aumpbz/Synchronize-Azure-Active-Directory-Users-into-Cisco-Webex-Control-Hub) |  |
| 1. Calling Service | <https://ebooks.cisco.com/story/5d3eee309b5ef163bd4f8f78#!/page/4/5> | * [Deployment guide for Cisco Webex Hybrid Call Service](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybridservices/callservices/cmgt_b_ciscospark-hybrid-call-service-config-guide/cmgt_b_ciscospark-hybrid-call-service-config-guide_chapter_011.html) * [Webex Calling](https://help.webex.com/ld-5u9dat-Calling/Webex-Calling) |  |
| 1. Calendar Service | <https://ebooks.cisco.com/story/5d3eee309b5ef163bd4f8f78#!/page/4/6> | * [Deployment guide for Cisco Webex Hybrid Calendar](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybridservices/calendarservice/cmgt_b_deploy-spark-hybrid-calendar-service/cmgt_b_deploy-spark-hybrid-calendar-service_preface_01.html) * [Synchronize](https://help.webex.com/en-us/aumpbz/Synchronize-Azure-Active-Directory-Users-into-Cisco-Webex-Control-Hub) Azure Active Directory users |  |
| 1. Devices | <https://ebooks.cisco.com/story/5d3eee309b5ef163bd4f8f78#!/page/4/7> | * [Add a device to a user](https://help.webex.com/en-us/9wqlsbb/Add-a-Device-to-a-User.%20Best%20experience%20for%20devices%20that%20will%20have%20only%20one%20user.) * [Add shared devices to a place](https://help.webex.com/en-us/1mqb9cb/Add-Shared-Devices-to-a-Place) * [Generate an activation code for a device](https://help.webex.com/en-us/ndb7w0db/Generate-an-Activation-Code-for-a-Device.) * [Search for devices in your organization](https://help.webex.com/en-us/xv1vt1/Search-for-Devices-in-Your-Organization) * [Lock the device settings for a user or place](https://help.webex.com/en-us/7cjit1/Lock-the-Device-Settings-for-a-User-or-Place) * [Make it easier for video devices to join meetings with OBTP](https://help.webex.com/en-us/nvibg1k/Make-it-Easier-for-Video-Devices-to-Join-Meetings-with-OBTP) |  |
| **Going above and beyond** | | | |
| Webex Edge Video Mesh | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/2> | * [Cisco Webex Video Mesh data sheet](https://www.cisco.com/c/en/us/solutions/collateral/unified-communications/spark-hybrid-services/datasheet-c78-738153.html) * [Deployment guide for Cisco Webex Video Mesh](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/wbxt/videomesh/cmgt_b_webex-video-mesh-deployment-guide.html) * [Cisco Webex Edge eBook](https://ebooks.cisco.com/story/webexedge) |  |
| Webex Edge Audio | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/3> | * [Cisco Webex Edge data sheet](https://www.cisco.com/c/en/us/products/collateral/conferencing/webex-edge/data-sheet-c78-741264.html) * [Cisco Webex Edge Audio prerequisites](https://help.webex.com/en-us/nkhp692/Cisco-Webex-Edge-Audio-Prerequisites) * [Cisco Webex Edge Audio customer configuration guide](https://help.webex.com/en-us/xmsy7d/Cisco-Webex-Edge-Audio-Customer-Configuration-Guide) * [Control callback routing options for Edge Audio](https://help.webex.com/en-us/5suuxb/Control-Callback-Routing-Options-for-Edge-Audio) * [Cisco Webex Edge eBook](https://ebooks.cisco.com/story/webexedge) |  |
| Webex Edge Connect | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/4> | * [Cisco Webex Edge data sheet](https://www.cisco.com/c/en/us/products/collateral/conferencing/webex-edge/data-sheet-c78-741264.html) * [Cisco Webex Edge Connect](https://help.webex.com/en-us/n68tcpb/Cisco-Webex-Edge-Connect) * [Cisco Webex Edge eBook](https://ebooks.cisco.com/story/webexedge) |  |
| Hybrid Data Security | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/5> | * [Deployment guide for Cisco Webex Hybrid Data Security](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybridservices/datasecurity/cmgt_b_hybrid-data-security.html) |  |
| Hybrid Context Service | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/6> | * [Context Service overview](https://help.webex.com/en-us/gkpwvab/Context-Service-Overview) * [Set up Hybrid Context service](https://help.webex.com/en-us/nvo44r0/Set-up-Hybrid-Context-Service) |  |
| Hybrid Message Service | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/7> | * [Deployment guide for Cisco Webex Hybrid Message service](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybridservices/messageservice/cmgt_b_spark-hybrid-message-deployment-guide/cmgt_b_spark-hybrid-message-deployment-guide_chapter_00.html) |  |
| Webex Assistant | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/8> | * [Webex Assistant adoption toolkit](https://ebooks.cisco.com/story/webex_assistant_adoption_toolkit#!/page/1) * [Enable Cisco Webex Assistant](https://help.webex.com/en-us/hzd1aj/Enable-Cisco-Webex-Assistant) |  |
| People Insights | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/9> | * [Introducing People Insights for Cisco Webex Meetings](https://youtu.be/p6QJoMXNJaQ) * [People Insights adoption toolkit](https://ebooks.cisco.com/story/webex_people_insights_adoption_toolkit#!/page/1) * [Enable People Insights in Cisco Webex Control Hub](https://help.webex.com/en-us/cfaso1/People-Insights-for-Webex-Teams-and-Webex-Meetings-in-Cisco-Webex-Control-Hub) |  |
| Webex Education Connector | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/10> | * [Cisco Webex Education Connector overview](https://www.educonnector.io/) * [Install the Cisco Webex Education Connector in your Learning Management System](https://help.webex.com/en-us/n77zrcq/Control-Hub-Site-Administration-Install-the-Cisco-Webex-Education-Connector-in-Your-Learning-Management-System) * [Learn how teachers can use the Cisco Webex Education Connector](https://help.webex.com/en-us/ngd7brv/The-Cisco-Webex-Education-Connector-for-Teachers) |  |
| Going the extra mile | <https://ebooks.cisco.com/story/controlhubessentials#!/page/6/1> | * [Explore integrations and bots](https://apphub.webex.com/categories) |  |