**Cisco Webex Control Hub Essentials Checklist**

| **Name** | **Location in eBook** | **Supporting links** | **Status** |
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| **Laying the foundations** |
| 1. Set-up wizard
 | <https://ebooks.cisco.com/story/controlhubessentials#!/page/3/2>  | * [Set Up and Configure Your Cisco Webex Organization](https://help.webex.com/en-us/d5k1jab/Set-Up-and-Configure-Your-Cisco-Webex-Organization)
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| 1. Network tests
 | <https://ebooks.cisco.com/story/controlhubessentials#!/page/3/3>  | * [Access the Cisco Webex Network Test Tool](https://help.webex.com/en-us/WBX70773/How-Do-I-Access-the-Cisco-Webex-Network-Test-Tool%C2%A0)
* [Test Meeting](https://www.webex.com/test-meeting.html)
* [Bandwidth planning in your Cisco Webex Meetings environment](https://www.cisco.com/c/en/us/products/collateral/conferencing/webex-meetings/white_paper_c11-691351.html)
* [Allow Webex Meetings Traffic on your network](https://help.webex.com/en-us/WBX264/How-Do-I-Allow-Webex-Meetings-Traffic-on-My-Network)
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| 1. Verify domains
 | <https://ebooks.cisco.com/story/controlhubessentials#!/page/3/4>  | * [Add and verify domains](https://help.webex.com/en-us/nxz79m5/Add-Verify-and-Claim-Domains)
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| 1. Auto-assign templates
 | <https://ebooks.cisco.com/story/controlhubessentials#!/page/3/5>  | * [Modify your automatic license assignment template](https://help.webex.com/en-us/nkp5qs8/Modify-Your-Automatic-License-Assignment-Template)
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| 1. Convert users
 | <https://ebooks.cisco.com/story/controlhubessentials#!/page/3/6>  | * [Convert unlicensed users in Cisco Webex Control Hub](https://help.webex.com/en-us/n6jxw9e/Convert-Unlicensed-Users-in-Cisco-Webex-Control-Hub)
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| 1. Add users
 | <https://ebooks.cisco.com/story/controlhubessentials#!/page/3/7>  | * [Add user accounts manually](https://help.webex.com/en-us/v71ztb/Add-Users-Manually-in-Cisco-Webex-Control-Hub)
* [Modify users accounts manually](https://help.webex.com/en-us/9dmqgv/Edit-Service-Licenses-in-Cisco-Webex-Control-Hub-for-Individual-Users)
* [Add users by CSV](https://help.webex.com/en-us/nlkiw8e/Add-Multiple-Users-in-Cisco-Webex-Control-Hub-with-the-CSV-Template)
* [Modify users by CSV](https://help.webex.com/en-us/e2okky/Modify-Users-in-Cisco-Webex-Control-Hub-with-the-CSV-Template)
* [Ways to Add and Manage Users in Cisco Webex Control Hub](https://help.webex.com/en-us/nj34yk2/Ways-to-Add-and-Manage-Users-in-Cisco-Webex-Control-Hub)
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| **Taking user experience from good to amazing** |
| 1. Claim domains
 | <https://ebooks.cisco.com/story/5d3eee309b5ef163bd4f8f78#!/page/4/2>  | * [Add, verify and claim domains](https://help.webex.com/en-us/nxz79m5/Add-Verify-and-Claim-Domains)
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| 1. Single sign-on (SSO)
 | <https://ebooks.cisco.com/story/5d3eee309b5ef163bd4f8f78#!/page/4/3>  | * [Single Sign-On integration](https://help.webex.com/en-us/lfu88u/Single-Sign-On-Integration-in-Cisco-Webex-Control-Hub)
 |  |
| 1. Directory Sync
 | <https://ebooks.cisco.com/story/5d3eee309b5ef163bd4f8f78#!/page/4/4>  | * [Deployment guide for Cisco Directory Connector](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybridservices/directoryconnector/cmgt_b_directory-connector-guide-admins/cmgt_b_directory-connector-guide-admins_chapter_01000.html#concept_29310515FEBCCE3C2EF4C36915988B96)
* [Synchronize Azure active directory users](https://help.webex.com/en-us/aumpbz/Synchronize-Azure-Active-Directory-Users-into-Cisco-Webex-Control-Hub)
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| 1. Calling Service
 | <https://ebooks.cisco.com/story/5d3eee309b5ef163bd4f8f78#!/page/4/5>  | * [Deployment guide for Cisco Webex Hybrid Call Service](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybridservices/callservices/cmgt_b_ciscospark-hybrid-call-service-config-guide/cmgt_b_ciscospark-hybrid-call-service-config-guide_chapter_011.html)
* [Webex Calling](https://help.webex.com/ld-5u9dat-Calling/Webex-Calling)
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| 1. Calendar Service
 | <https://ebooks.cisco.com/story/5d3eee309b5ef163bd4f8f78#!/page/4/6>  | * [Deployment guide for Cisco Webex Hybrid Calendar](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybridservices/calendarservice/cmgt_b_deploy-spark-hybrid-calendar-service/cmgt_b_deploy-spark-hybrid-calendar-service_preface_01.html)
* [Synchronize](https://help.webex.com/en-us/aumpbz/Synchronize-Azure-Active-Directory-Users-into-Cisco-Webex-Control-Hub) Azure Active Directory users
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| 1. Devices
 | <https://ebooks.cisco.com/story/5d3eee309b5ef163bd4f8f78#!/page/4/7>  | * [Add a device to a user](https://help.webex.com/en-us/9wqlsbb/Add-a-Device-to-a-User.%20Best%20experience%20for%20devices%20that%20will%20have%20only%20one%20user.)
* [Add shared devices to a place](https://help.webex.com/en-us/1mqb9cb/Add-Shared-Devices-to-a-Place)
* [Generate an activation code for a device](https://help.webex.com/en-us/ndb7w0db/Generate-an-Activation-Code-for-a-Device.)
* [Search for devices in your organization](https://help.webex.com/en-us/xv1vt1/Search-for-Devices-in-Your-Organization)
* [Lock the device settings for a user or place](https://help.webex.com/en-us/7cjit1/Lock-the-Device-Settings-for-a-User-or-Place)
* [Make it easier for video devices to join meetings with OBTP](https://help.webex.com/en-us/nvibg1k/Make-it-Easier-for-Video-Devices-to-Join-Meetings-with-OBTP)
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| **Going above and beyond** |
| Webex Edge Video Mesh | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/2>  | * [Cisco Webex Video Mesh data sheet](https://www.cisco.com/c/en/us/solutions/collateral/unified-communications/spark-hybrid-services/datasheet-c78-738153.html)
* [Deployment guide for Cisco Webex Video Mesh](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/wbxt/videomesh/cmgt_b_webex-video-mesh-deployment-guide.html)
* [Cisco Webex Edge eBook](https://ebooks.cisco.com/story/webexedge)
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| Webex Edge Audio | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/3>  | * [Cisco Webex Edge data sheet](https://www.cisco.com/c/en/us/products/collateral/conferencing/webex-edge/data-sheet-c78-741264.html)
* [Cisco Webex Edge Audio prerequisites](https://help.webex.com/en-us/nkhp692/Cisco-Webex-Edge-Audio-Prerequisites)
* [Cisco Webex Edge Audio customer configuration guide](https://help.webex.com/en-us/xmsy7d/Cisco-Webex-Edge-Audio-Customer-Configuration-Guide)
* [Control callback routing options for Edge Audio](https://help.webex.com/en-us/5suuxb/Control-Callback-Routing-Options-for-Edge-Audio)
* [Cisco Webex Edge eBook](https://ebooks.cisco.com/story/webexedge)
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| Webex Edge Connect | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/4>  | * [Cisco Webex Edge data sheet](https://www.cisco.com/c/en/us/products/collateral/conferencing/webex-edge/data-sheet-c78-741264.html)
* [Cisco Webex Edge Connect](https://help.webex.com/en-us/n68tcpb/Cisco-Webex-Edge-Connect)
* [Cisco Webex Edge eBook](https://ebooks.cisco.com/story/webexedge)
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| Hybrid Data Security | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/5>  | * [Deployment guide for Cisco Webex Hybrid Data Security](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybridservices/datasecurity/cmgt_b_hybrid-data-security.html)
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| Hybrid Context Service | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/6>  | * [Context Service overview](https://help.webex.com/en-us/gkpwvab/Context-Service-Overview)
* [Set up Hybrid Context service](https://help.webex.com/en-us/nvo44r0/Set-up-Hybrid-Context-Service)
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| Hybrid Message Service | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/7>  | * [Deployment guide for Cisco Webex Hybrid Message service](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cloudCollaboration/spark/hybridservices/messageservice/cmgt_b_spark-hybrid-message-deployment-guide/cmgt_b_spark-hybrid-message-deployment-guide_chapter_00.html)
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| Webex Assistant | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/8>  | * [Webex Assistant adoption toolkit](https://ebooks.cisco.com/story/webex_assistant_adoption_toolkit#!/page/1)
* [Enable Cisco Webex Assistant](https://help.webex.com/en-us/hzd1aj/Enable-Cisco-Webex-Assistant)
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| People Insights | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/9>  | * [Introducing People Insights for Cisco Webex Meetings](https://youtu.be/p6QJoMXNJaQ)
* [People Insights adoption toolkit](https://ebooks.cisco.com/story/webex_people_insights_adoption_toolkit#!/page/1)
* [Enable People Insights in Cisco Webex Control Hub](https://help.webex.com/en-us/cfaso1/People-Insights-for-Webex-Teams-and-Webex-Meetings-in-Cisco-Webex-Control-Hub)
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| Webex Education Connector | <https://ebooks.cisco.com/story/controlhubessentials#!/page/5/10>  | * [Cisco Webex Education Connector overview](https://www.educonnector.io/)
* [Install the Cisco Webex Education Connector in your Learning Management System](https://help.webex.com/en-us/n77zrcq/Control-Hub-Site-Administration-Install-the-Cisco-Webex-Education-Connector-in-Your-Learning-Management-System)
* [Learn how teachers can use the Cisco Webex Education Connector](https://help.webex.com/en-us/ngd7brv/The-Cisco-Webex-Education-Connector-for-Teachers)
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| Going the extra mile | <https://ebooks.cisco.com/story/controlhubessentials#!/page/6/1>  | * [Explore integrations and bots](https://apphub.webex.com/categories)
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