Join your telehealth appointment in MyChart

Our healthcare facility is now using telehealth so you can have a virtual consultation with your healthcare team from home.

What you will need
- A working laptop, tablet or smart phone – with a front camera.
- A fully charged device, or access to power.
- An internet connection.
- A well-lit space so the doctor or nurse can see you.
- A quiet space to reduce distractions.
- Headphones that connect to your device for clear audio and to protect your privacy, if available.

Here’s how to get started:
1. Access your upcoming appointment information from your Epic calendar.
2. Log in to your healthcare facility’s MyChart webpage or mobile app.
3. Find your upcoming appointment.
4. Click the link to join the appointment. This will launch the telehealth appointment in your browser or app, on whatever device you use.
5. You’ll see a message that says “waiting for your doctor to join” until they join the appointment. While you wait, make sure your audio and camera are ready:
   - Check your camera, make sure you’re well lit.
   - If you need to, change your camera source.
   - Test your microphone.
   - We suggest using headphones with a microphone for clear audio.
6. Your appointment will start when the healthcare provider joins you.

In the appointment you can:
- Mute or unmute yourself.
- View or close your selfview.
- Share your screen. We suggest only sharing the application you wish to share, instead of your whole screen.