

# AI in action

## How AI is reshaping employee experience

AI is increasingly essential to enable successful employee experience, enhance productivity, and shape workplace innovation. In a recent survey, Webex asked over 1,000 customers about their experiences with AI-powered solutions including Webex AI Assistant and collaboration devices. The results offered valuable insights, showcasing the tangible benefits of these tools and their potential to further transform workplace collaboration.

## Webex AI drives EX success

With AI-powered devices and collaboration solutions, organizations can transform the workplace into a smarter, more productive environment—whether employees are working remotely, in the office, or on the go.

### Get more done, effortlessly.

AI Assistant helps employees save time on routine tasks, allowing them to focus on what truly matters and do their best work.

# 4X

Faster project completion

# 5 hrs

Hours per week on note-taking, finding critical information, and creating content

### Feel more connected. Work better together.

Cisco collaboration devices bring everyone together with AI-powered technology that delivers more immersive meeting experiences.

# 3X ↑

Increase in meeting engagement and effectiveness

# 76%

Reported improved communication and higher productivity

### Lower costs. Higher impact.

Transform employee experiences, lower costs, and make IT the hero with fast deployment and smarter spaces.

# 3X

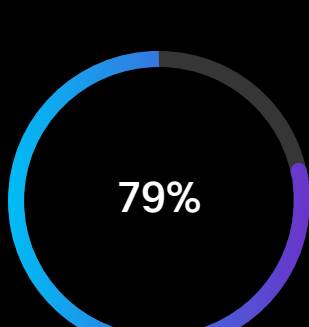
Faster device deployment compared to other solutions

# 12% ↓

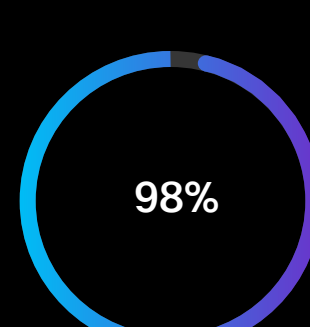
Reduction in real estate costs by leveraging tools optimized for space utilization

### Thriving workplaces. Satisfied employees.

Make the office a magnet, not a mandate, with purpose-built meeting rooms, hot desks, and shared spaces equipped with the latest workplace devices.



Fewer IT tickets with smart diagnostics and workspace rankings in Control Hub



Say Cisco's AI-powered devices help reduce cognitive load and stress during meetings

## The most advanced AI platform

Webex embeds AI innovation across intelligent devices and a collaboration suite designed for every workstyle and workspace to ensure everyone is always at their best.

### AI-powered workplace

#### Intelligent devices

- Multiple camera views, framing, and zoning
- Clear audio with ceiling and table microphones
- Immersive spatial meeting experiences
- 3D maps, real-time occupancy, and diagnostics

#### AI Assistant

- Quickly catch up on chats and messages
- Real-time meeting summaries and insights
- Automated task management and follow-ups
- Translation and real-time transcriptions

## With Webex AI you're one step ahead

Webex AI makes collaboration effortless—whether remote, in office, or on the go. Stay focused with real-time summaries, action items, and instant answers from AI Assistant. Create smarter, more connected workspaces with AI-powered video and workplace management that bring people together. Even IT management gets smarter with AI-driven diagnostics and large-scale automation. Webex AI isn't just streamlining work—it's redefining what's possible.



The future of employee experience is here. See the impact of Webex AI for yourself.

[Learn more](#)