

Webex Calling for Microsoft Teams

Elevate Teams with the enterprise grade Webex Calling experience

Microsoft Teams users now have access to a comprehensive Webex Calling experience through our enhanced integration. Accessible with a single click from the Microsoft Teams interface, users have access to Webex Calling features like call history, voicemail, directory search, our market-leading Audio Intelligence noise removal technology, and mid call controls powered by Webex Calling.

The multi call window is a powerful complement to our Microsoft Teams integration that enables users to easily manage a high volume of calls across multiple lines, join or unjoin call queues, and quickly transfer calls. Ideal for call center agents, the multi call window enables Microsoft Teams users to deliver an enhanced customer experience with tools built into Webex Calling.



Native integration

Access a complete Webex Calling experience with a single click in the Microsoft Teams interface.



Rich calling features

Empower Microsoft Teams users with the full enterprise-grade Webex Calling experience.



Manage customer interactions at scale

Enable Microsoft Teams users to act as agents and manage a high volume of calls across multiple lines and queues.

Enterprise calling without compromise.

Webex Calling for Microsoft Teams provides users with a best-of-breed calling experience through the Microsoft Teams interface. It fits seamlessly within the workflow of Microsoft Teams users and includes an option to hide the Webex App. Webex Calling for Microsoft Teams is included at no additional cost for Webex Calling, Webex for BroadWorks, and Cisco Unified Communications Manager.

Our new home page provides immediate access to Webex Calling features from the Teams interface

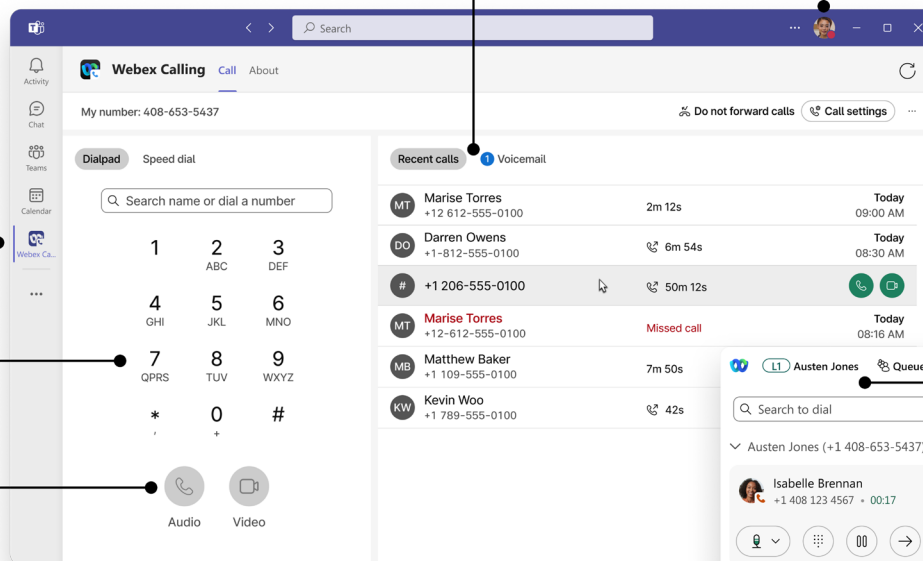
View call history and voicemail

Presence is synced between Teams and Webex

Access Webex Calling for Teams from the left sidebar

Place calls by DID, extension, directory search or speed dial

Make Webex Calls with voice or video



Select lines or join/unjoin call queues

Manage calls across multiple lines

Connect to a Cisco device

Multi call window enables users to easily manage calls across lines and queues through a compact window

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For more information
Please visit www.webex.com/contact-sales.html