

Webex Calling Innovations

October 24 - 26
LIVE FROM ANAHEIM, CA + VIRTUAL



Webex Go with AT&T

Webex Calling with AT&T is now available to order for customers in the United States. Extend the enterprise-grade Webex Calling experience to AT&T provided mobile devices and business plans.

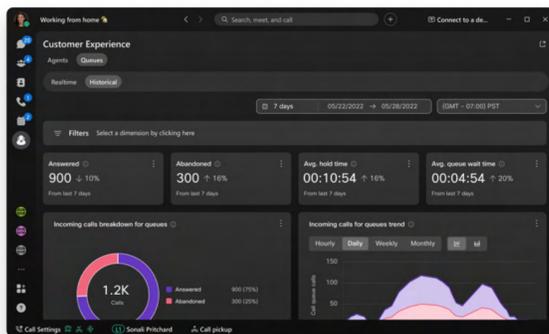
External Links:



Customer Experience Essentials

Businesses can elevate the customer experience with our Customer Experience Essentials license for Webex Calling. This license gives users access to powerful tools like agent screen pops, our new supervisor experience, and analytics tools.

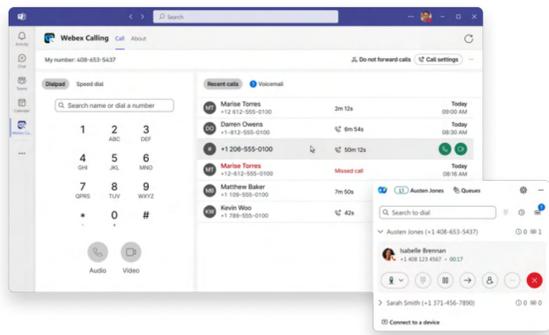
External Links:



Webex Calling for Microsoft Teams

We've enhanced our integration with Microsoft Teams with a new home page and our multi call window. Now Teams users have access to a new range of capabilities, like the ability to select from multiple lines and queues. This means that your Teams users are now empowered to elevate the customer experience.

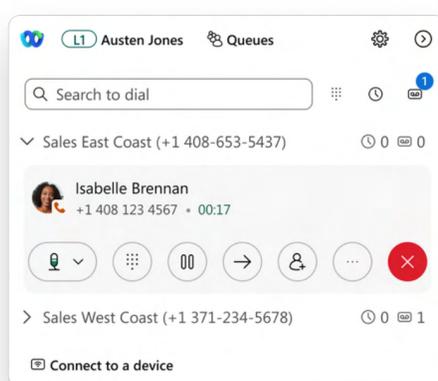
External Links:



Multi call window

We've enhanced the multi call window with multi-line support, the ability to join or unjoin voice queues, and easy access to missed calls and voicemail. With these improvements, the multi call window is a perfect solution for customer experience agents.

External Links:



HD Voice

This industry-first feature removes background noise and enhances low-fidelity audio for any external caller - even if that caller is not a Webex Calling user. This is an essential feature for your agents to ensure that every customer call is easy to hear and productive.

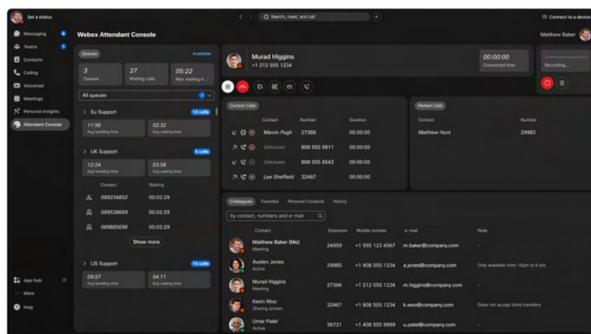
External Links:



Attendant Console

Our new Attendant Console is perfect for operations, receptionists, and attendants that are responsible for efficiently connecting callers to knowledgeable contacts. It provides a modern and powerful update to Receptionist Client.

External Links:



Ditch the old and embrace the bold with Webex Calling, the business phone system used by over 13 million people worldwide.

[Learn more](#)