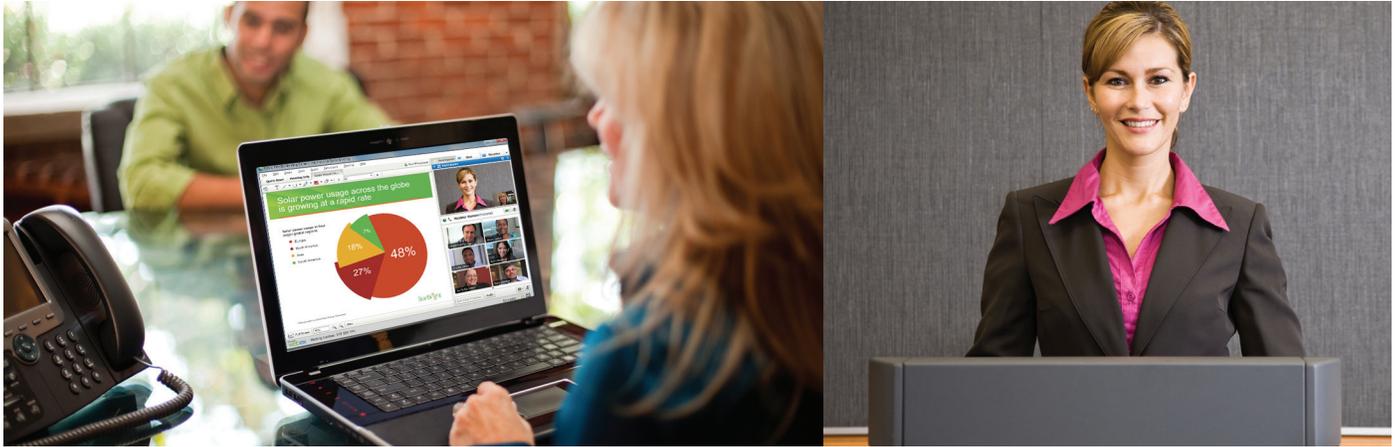


# Deliver Rich, Interactive Training Anywhere

Cisco WebEx Training Center  
Corporate Training  
Product Overview



## Cisco WebEx Training Center Highlights

- Increase the reach and effectiveness of training for employees, partners, and customers.
- Create a compelling learning environment with high-quality video, integrated audio, and multimedia sharing.
- Stimulate learning and group collaboration through breakout sessions.
- Evaluate training effectiveness with integrated testing and polling, and reports on attendance, attentiveness, and more.
- Build a digital library of sessions for future on-demand access.
- Transform your training program into a profit center through built-in e-commerce capabilities.

“We needed to be able to share applications, white boards, and desktops, as well as transfer files back and forth for posttraining tasks. WebEx technology made it easy to do all of that.”

— Rebecca Johnson, Director of Education, Eyefinity/VSP

Cisco WebEx® Training Center can broaden the reach and effectiveness of your corporate training programs. You can roll out new products and promotions across your global sales organization in days instead of weeks or months, and accelerate product adoption by giving customers convenient access to web-based training. You can keep your workforce at peak proficiency by offering self-paced courses, and use subject matter experts to best advantage by recording presentations for future use. You can even transform your training program into a profit center through built-in e-commerce capabilities.

### Increase Training Effectiveness with Multimedia and Assessment Tools

Instructors can combine high-quality video, audio and content sharing to deliver stimulating courses, demonstrations, and events. They can facilitate group collaboration through breakout sessions and encourage lively discussions with participants through chat and threaded Q&A. In addition, they can measure class effectiveness and individual proficiency with integrated testing, grading, and polling tools. Participants can learn at their convenience by viewing recorded sessions, and take advantage of online computer labs for practical application training.

### Count on Cisco for Secure, Scalable WebEx Service

Cisco WebEx Training Center is easy-to-use and requires no new software or hardware. Cisco WebEx services are delivered on demand over the Cisco® Collaboration Cloud, a global carrier-grade network. Whether you need to train 1 or 1000 people, you can be confident of high service availability and seamless audio, video, and data sharing. The Cisco Collaboration Cloud employs a robust, multilayer security model to protect session data. This model includes the use of 128-bit Transport Layer Security (TLS) and 256-bit Advanced Encryption Standard (AES) encryption for data transmission along with granular policy controls. Security processes are stringently audited, with compliance details provided in the Statement on Standards for Attestation Engagements (SSAE) report.

Cisco WebEx Training Center fits easily into your existing training environment with open application programming interfaces (APIs) to integrate with leading Learning Management System (LMS) solutions and support for Shareable Content Object Reference Model (SCORM) standards.

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# Provide Compelling Online Training with These Powerful Features

## Multimedia Sharing

Instructors can share PowerPoint presentations, documents, streaming videos, demonstration software, white boards, and Flash animations, and can pass sharing and annotation privileges to participants to encourage participation.

## High-Quality Video, Integrated Audio, and Telephony and VoIP Conferencing

Instructors can see up to six video participants at a time in high-quality, full-screen mode. The innovative Active Speaker feature allows instructors and presenters to see who is speaking at all times. Attendees can join through a telephone bridge, voice over IP (VoIP) or a mix of both. All participants get clear, reliable audio and enjoy a variety of access methods including call-back or call-in using a toll or toll-free number.

## Breakout Sessions

Instructors can manually or automatically assign attendees to virtual breakout rooms for group projects and brainstorming, and then “drop into” breakout sessions to assess progress and facilitate discussion. Attendees can share presentations and documents, white boards, and applications within their breakout sessions.

## Hands-On Lab

The unique Hands-On Lab feature provides participants with secure access to remote PCs for hands-on application learning and practice. Lab sessions may be conducted during live training sessions or on demand.

## Threaded Q&A

Instructors can track questions and document responses using threaded Q&A. They can prioritize questions, display answers publicly or privately, or assign them to a colleague.

## Chat

Attendees can engage in private or public chat conversations with the instructor, another attendee, or the entire class.

## Polls, Attendee Feedback, and Attention Indicator

Instructors can collect feedback with one or more polls during a session, and tabulate poll results instantly to share with the class. Attendees can also “raise” their hands to ask a question; the system automatically orders the requests so instructors can answer on a first-come basis. A visual attention indicator visible only to instructors or panelists allows them to gauge individual and overall group attentiveness at any point.

## Integrated Test Engine

Instructors can measure class performance by testing attendees before, during, or after live training sessions. A variety of test types is available, including multiple choice, true-or-false, fill-in-the-blank, and essay. Instructors can take advantage of automated grading, reporting, and store and reuse tests for other sessions.

## Record and Playback

Instructors can capture and store session recordings for reuse and review using the integrated Cisco WebEx Network-Based Recording capability. They can stream recordings within live sessions or post them for on-demand playback. Recordings capture all aspects of the session, including data, video, audio content and annotations.

## Registration, Scheduling, and Reporting

Instructors can streamline time-consuming administrative processes with self-scheduling, registration management, and attendance reporting. Instructors can schedule and launch Cisco WebEx Training Center sessions directly from Microsoft Outlook, and also get extensive reports on attendance, recorded class views, class attentiveness, test results, and much more.

## Automated E-Commerce

Instructors can monetize live or recorded training with self-service registration and payments, set prices for each class, and create coupons. Cisco WebEx Training Center integrates with PayPal with merchant support for the United States, United Kingdom, and Canada.

## Cross-Platform Support

Instructors can access WebEx Training Center from virtually any environment, including Windows, Mac, Linux, and Solaris operating systems.

## Site and Session Security

Cisco WebEx Training Center allows you to set security policies at the company, group, individual, or session level. Administrators can unlist meetings, configure password strength criteria, disable desktop sharing, and lock out accounts after a certain number of failed login attempts. Instructors can also control access to sessions by assigning a password, locking down a session, or ejecting attendees.



With Cisco WebEx Training Center, you can create stimulating, interactive training sessions using high-quality video and audio, multimedia sharing, and instant feedback tools.

Learn more about Cisco WebEx Training Center and other WebEx® solutions, all from Cisco, speak with a solution specialist at 877 GOWebEx (469-3239), or visit <http://www.webex.com/products/elearning-and-online-training.html>.

Cisco WebEx Training Center is updated regularly to meet the latest system compatibility needs. Please visit <http://www.webex.com> to see system requirements.

Languages supported include English, Spanish, Brazilian Portuguese, French, Italian, German, Japanese, Korean, Chinese (simplified and traditional), Dutch, and Russian.

